



**Panels**  

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**Draperies**  

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**& Valances**

what to expect  
when you receive  
your soft window  
treatments



## **WHAT TO EXPECT WHEN YOU RECEIVE YOUR SOFT WINDOW TREATMENTS**

The packaging and shipping of soft treatments frequently results in minor wrinkling of the fabrics used.

There are different characteristics and handling needs for the variety of fabrics offered in this program.

Please refer to the descriptions below for guidance on how to remedy minor wrinkles upon delivery.

First, allow all items to hang for a few days so wrinkles relax and begin to fall out.

### **Silk fabrics**

- Natural irregularities that give the fabric its unique and desired character. The appearance of slubs, nubs, loops and barre ridges are universally accepted as normal and should not be considered defects.
- Silk should be lined with Thermal Sateen or Blockout lining to avoid colorfading.
- If necessary, steam silk to remove stubborn wrinkles. Please note that a good quality steamer is needed so water spots won't form from water spitting out from the steaming device.

### **Rayon/Poly blends**

- If necessary, steam rayon/poly blends to remove stubborn wrinkles. Please note that a good quality steamer is needed so water spots won't form from water spitting out from the steaming device.

### **100% Polyester**

- If necessary, steam polyester or gently iron on a low heat setting to remove stubborn wrinkles. 100% Polyester fabrics will release wrinkles easily by steaming or ironing on the Polyester / Synthetic Fabrics setting (Low), but may melt if the iron is too hot

### **Cotton/Poly blends**

- If necessary, gently iron on a Blended Fabric (Medium) heat setting to remove stubborn wrinkles.

### **100% COTTON and 100% LINEN**

- If necessary, gently iron on a Cotton (High) heat setting to remove stubborn wrinkles.

### **General Cleaning Guidance:**

- Dry Cleaning is the best method to clean soiled soft window treatments.
- However on 100% Polyester, Cotton/Poly blends, 100% Cotton and 100% Linen you may: Spot clean with warm soapy water using mild detergent and a clean sponge. Air dry, and then steam or iron as guided above.

## **Installing Panels / Valances / Draperies**

Measure carefully using a steel tape measure to assure accuracy. Take a moment to plan your installation: consider positioning of under-treatments, clearance for decorative rings, clips & finials etc; and/or anything that might be unique to your installation.

Follow any specific instructions that came with your hardware.

### **Draperies**

Add 1 inch or more for floor clearance where applicable – for window length treatments, predetermine where you want the bottom hem to fall – if possible, set the rod at least 4” above the window so that pleats are not seen from outside - position brackets accordingly. For traverse rods, allow for returns to the wall (usually one pleat on each side) and center overlap. If possible, allow extra space on both sides of the window for “Stackback” – this is the amount of space needed for the window covering to clear the glass when fully opened.

### **Curtain Panels & Valances**

Determine rod location in the same manner as draperies. Shurr onto the rods, place the rod on the brackets and arrange the treatment to personal preference.

## **REPLACEMENT PARTS**

In the event that replacement parts are ever needed,  
you may call: 1-800-264-1190

Please be sure to provide the following information, if possible:

- The complete model or catalog number of your product
- A description of the product
- A description of the part needed